# **Privacy and cookies**

We respect your privacy. This website is built and operated by Vluchtelingenwerk Nederland (the Dutch Council for Refugees). Vluchtelingenwerk Nederland respects the privacy of its donors, volunteers, partners and website visitors. Your personal information is handled and secured with the utmost care. We comply with the requirements of the General Data Protection Regulation (GDPR) and the codes of conduct of Good Causes Netherlands. We also have the CBF Recognition quality mark (supervisor of Good Causes) and as a member of the Data Marketing industry association (DDMA), we follow the codes of conduct of this organization. This privacy statement applies to all activities (including print media, radio, television, and the internet) of the Vluchtelingenwerk Nederland. We reserve the right to adjust this privacy statement. The date is mentioned at the top of the statement.

# **About Vluchtelingenwerk Netherlands**

Vluchtelingenwerk Nederland is a charitable institution that advocates the interests of refugees and asylum seekers in the Netherlands, from their arrival to their integration into society. To do this, we recruit donors, volunteers, and other interested parties. We process the personal data provided by these (potential) donors, (potential) volunteers, interested parties and other relationships, as well as data obtained from visits to and use of our websites vluchtelingenwerk.nl, actie.vluchtelingenwerk.nl, actievoorvluchtelingenwerk.nl and givesolidarityachance.org.

## Who does the privacy statement apply to?

If you donate to Vluchtelingenwerk Nederland, campaign for us, sign up as a volunteer, order an article or have contact with us in any other way, we record your data. We need it to establish the relationship you enter into with us.

## Your data on givesolidarityachance.org

The data you enter on the form of this website does not belong to Vluchtelingenwerk Nederland. We can not touch this data. Your name and email address et cetera belongs to the refugee organization of the country you are signing from. The data you will fill in this form is placed on a website (in Europe) and only the organization of the website where you entered your details will have access to this data. If you have any questions about the use of this data, please contact the organization in your country. Please have a look at their privacy statement so you can find out what they do with your information.

Country	Organization	URL
France	France terre d'asile	https://www.france-terre-asile.org/
	Forum Réfugiés	https://www.forumrefugies.org/
Belgium	VluchtelingenWerk Vlaanderen	https://vluchtelingenwerk.be/
	11.11.11	https://vluchtelingenwerk.be/
Germany	PRO ASYL	https://www.proasyl.de/
Malta	Aditus Foundation	https://aditus.org.mt/
Greece	Greek Council for Refugees	https://gcr.gr/el/
Portugal	CPR	https://cpr.pt/
Spain	Cear	http://www.cear.es
Sweden	FARR	https://farr.se/
Netherlands	Defence for Children	https://www.defenceforchildren.nl/
	Vluchtelingenwerk Nederland	www.vluchtelingenwerk.nl
Italy	ASGI	https://www.asgi.it/
	Italy Must Act	https://www.europemustact.org/
Europa	Europe Must Act	https://www.europemustact.org/

What does happen with the data? The organization from your country can send you the maximum of two emails to inform you about this campaign and the organization itself.

# What is a cookie?

A cookie is a small text file that is placed on your computer, tablet, or smartphone during your visit to a website. This file stores information that is recognized during subsequent visits. This makes it possible, for example, to stay logged in on a website or to remember your language settings.

There are three types of cookies:

Functional cookies: these are cookies that are necessary for the website to function. Think of a webshop where the products you place in your shopping cart are remembered.

Analytical cookies: these cookies collect statistics, such as the number of visitors to the website and the click behavior of visitors.

Tracking cookies: by placing these cookies, it is possible to track your behavior online. For example, after viewing a particular product on a webshop, you may see this product again in an advertisement on another website.

### Cookies on this website

VluchtelingenWerk Nederland uses functional, analytical, and tracking cookies. The functional cookies are used, among other things, for the integration of social media on our website, such as Twitter and Facebook. We use analytical cookies to improve the quality of our website. By looking at how visitors use our website and which links are clicked the most, we can determine which parts of our website are the most interesting to our visitors.

We also use cookies to see if a page that we think is interesting for you is also easily found. For example, if you are looking for certain information on our website but cannot find it, we can see that in the statistics collected by the cookies. This way, we know how to make the structure, navigation, and content of our website more user-friendly.

The cookies we use for advertising via Google Adwords shows us the demographic data of the Adwords visitors, but this data cannot be traced back to an individual person. We use a so-called "Third party cookie" for this purpose. You can read more about these cookies here.

Finally, our Facebook tracking cookie keeps track of how often promotional content is viewed and gives us insights into the advertising campaign on Facebook. This prevents you from seeing the same advertisement too often. Advertisers and third parties can use these tracking cookies to create a visitor profile. If you want to know more about the use of Facebook's tracking cookies, you can read more about it on Facebook's website.

### How to delete cookies?

It is possible to delete cookies. How to do this depends on the web browser you use to view web pages. Popular web browsers include Internet Explorer, Google Chrome, Mozilla Firefox, and Safari. You can also set your browser to receive a notification when you receive a cookie or to block cookies. This may cause the website to

function less optimally. For more information on settings related to cookies and specific browsers, it is best to consult the help function of your web browser.